

# Services- SRB Consultant Group

## Operations And Development Support For Existing Medical And Dental Practices

We work with you on a hybrid level, which means we work with you remotely as well as physically in the office. We believe in being hands-on to guide you and your team to ensure you are set up for success!

---

- Create best practices for your day-to-day practice operations
- Comprehensive Practice Assessment
- Development and implementation recommendations
- Work with providers and team members in identifying and resolving potential problems, such as issues within the workplace, workflow, or company processes
- Management and leadership training
- Onsite visits, and weekly phone or video team meetings to ensure goals and vision for the practice are being met
- Create or revise processes and systems for overall practice, each department
- Collaboration with provider and practice manager to create and implement strategies to help solve challenges and achieve goals efficiently, effectively, and professionally
- Setting value-based goals
- Marketing your practice consulting and analysis
- Ensure compliance, OSHA & HIPPA, CLIA, Federal and State
- Customer Service Skills Training
- Phone Verbiage Skills Training. How to increase New Patients when scheduling
- Treatment Plan Training “ How to get patients to say “YES” to treatment with the right verbiage used
- Creating a structure to keep “drama out of the workplace”

### Consultant Pricing

Every practice and provider has a unique vision, therefore we create a customized plan that meets the demands of the particular practice.